



Government of the People's Republic of Bangladesh
Bangladesh Post Office
Postal Directorate
Dhaka-1000

REQUEST OF EXPRESSION OF INTEREST (EOI)

1)	Procuring Entity Name	Bangladesh Post Office Postal Directorate, Dak Bhaban, Dhaka- 1000.
2)	Expression of interest For:	“Development and maintenance of Post e-Pay & Post e-Shop Software and providing required Hardware, Data center, Switches, Network & related services for Bangladesh Post Office.
3)	EOI Ref. no. & Date:	D/13-6/2010 ; Dated: 06.07.2010
4)	Procurement Method:	RFP Method
5)	Budget and Source of Fund:	Partnership/Revenue Sharing
6)	Development Partners (If applicable)	Not Applicable
7)	EOI Closing Date and Time	29-07-010 at 2.00 PM
8)	EOI Opening Date and Time	29-7-010 at 2.30 PM
9)	Name & Address of the Office (Receiving and opening EOI)	Additional Director General (Postal Service) Room No: 303, Dak Bhaban (2 nd Floor), Dhaka-1000.
10)	Brief Description of Assignment :	<p>The proposed vendor should have the following features and capabilities :</p> <p>a) <u>DEVELOPMENT OF ELECTRONIC PAYMENT SYSTEM.</u></p> <ul style="list-style-type: none">• Responding vendor must provide desired e-payment account software & secure and user friendly interface to manage beneficiaries for e-pay as well as agent-subagent based e-pay system.• Vendor should provide and maintain multiple delivery channels like: Mobile rich client, SMS, USSD, IVR etc.• All the e-pay and payment information will be stored to the central server and option of sending confirmation message to valid authorized post office users and beneficiaries thereof.• The offered system should have the capability to reconcile all the transaction categorically and auto generation of reconciliation reports. (Various types of reports) <p>b) <u>DEVELOPMENT OF E-COMMERCE MANAGEMENT SOFTWARE:</u></p> <ul style="list-style-type: none">• System should provide secure and easy interface for customers to purchase of BPO goods and services like stamps, sanchaya patra, tax tokens etc & also take order through web site & accept e-pay.• System should provide an efficient inventory and warehouse management and other necessary services.• System should have provision for realization of sales value from the customer's online e-pay and bank account. <p>c) <u>DEVELOPMENT OF E-VOUCHER MANAGEMENT SYSTEM:</u></p> <ul style="list-style-type: none">• System should provide generation and management of e-vouchers.• System should control agents/subagents activates and support accounting system in this regard. <p>d) <u>NETWORK DEVELOPMENT:</u></p> <ul style="list-style-type: none">• The Service Provider must have at least 100 point of presence throughout the country and minimum 25% of the country coverage by its own Fiber Optic backbone network/Broad band/wimax

		<p>network.</p> <ul style="list-style-type: none"> The provider must have support offices at least at all 6 divisions of Bangladesh where a customer can be reached for support services within shortest possible time. Responding company should be able to provide and manage internet connectivity with all the Mobile, PSTN and IPTSP operators including redundant connectivity. In case of data transmission high and security must be ensured. <p>e) <u>DELIVERY, INSTALLATION AND MAINTENANCE OF HARDWARE AND DATA CENTER:</u></p> <ul style="list-style-type: none"> Responding vendor must specify and ensure Delivery of the above. Installation and Maintenance of all the required Hardware. Responding vendor must ensure set-up and maintenance of Data center. Disaster recovery and back-up plan must be provided. <p>f) <u>MISCELLANEOUS:</u></p> <ul style="list-style-type: none"> Technical specification of system, Environmental and network monitoring software should be quoted and provided Initially the project will be for a period of five years from the date of commencement (extendable) Service provider having remote network connectivity will be given preference.
11)	a) General Experience:	The consulting firm shall have at least 3 (three) years experience in ICT: Should have also experience in ICT Project planning & management, Quality Assurance, Deployment planning, Experience in the field of Telecommunication will be preferred
	b) Resources:	Should have all the facilities to develop the system and also provide and maintain secured and reliable network.
	c) Delivery Period:	The offered system (Hardware, Software Connectivity etc) should be delivered and the total project should be implemented within 3 (Three) months from the date of contract signing.
	d) Information to be Supplied	Interested consulting firm should submit: -Company profile/Brochure -CV's of Professional /Technical staff -Explain managerial Capabilities to handle project smoothly -Experience in the same type of project development /supervision -Financial ability to support and successful outcome of the project
	e) Other	For further enquiry, interested firms may contact with Postal Directorate (Room -313 & 314), Dak Bhaban, Dhaka- 1000,
12)	Name of official inviting EOI	Mr. S S Bhadra
13)	Designation of the official Inviting EOI	Additional Director General (Postal Service) Room No. 303, Dak Bhaban (2 nd Floor), Dhaka-1000.
14)	Address of Official inviting EOI	Postal Directorate, Dak Bhaban, Dhaka- 1000.
15)	Contact Details of official Inviting EOI	Tel No: + 88 02 7164024 & + 88 02 9563380 Fax No. + 88 02 9563314 E-mail: sudhangshushekharchhadra@yahoo.com
16)	Special Instruction	The Procuring entity reserves the right to accept or reject any or all EOI.

(S S Bhadra)
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